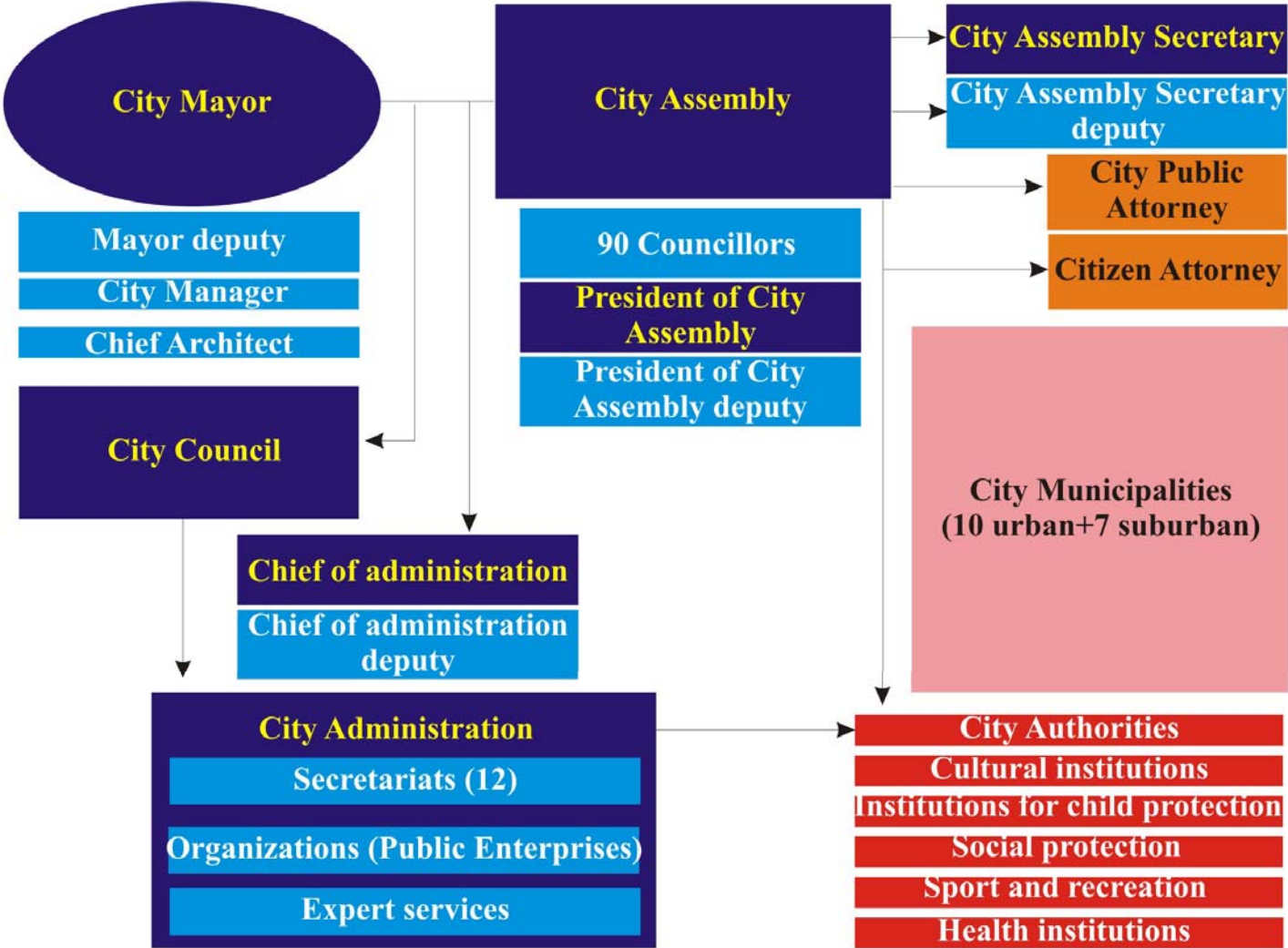


CITY OF BELGRADE

Organization chart



City Government Staff (electronic base for staff evidence)

	Capacity	Employed
15 departments	915	855
Services (info, procurements, general, communications with citizens)	276	275
Agencies (NGO & European harmonization, budget review, office premises)	50	45
Information and statistics institute	104	87
The major's and the president of the Assembly cabinets	24	20
Total	1369	1282

64.5% female, 35.5% male
53% high educated

Information services and relation with citizens:

- ❑ Under needed standards
- ❑ Technology 15 years old
- ❑ Software (Microsoft) in mainframe computer incompatible with PC technology in departments
- ❑ Low accessibility to citizens
- ❑ BEOKOM system on public services
- ❑ Low impact of citizens to the quality of public services (Belgrade call center)
- ❑ Public participation on budgeting (priorities financing)
- ❑ Development strategy survey missing and missing statements on governance

The City and municipalities relation:

- ❑ Defined by the City statute
- ❑ Centralized city budget, redistributed to municipalities (City assembly and major's decision making)
- ❑ 10 city municipalities jurisdictions (administration, personal issues, renting office space)
- ❑ 7 suburban municipalities: serious tasks, inadequate levers of directing development (weak financial instruments)

Open issues

- Reporting coordination and standardization
- Staff stimulation (motivation for additional efforts)
- Public participation in city and municipality governance
- Referendum
- Public information accessibility